Amol V. Patil.

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SUMMARY

* Total experience 22.10 years- Domain 7.5 years and SAP FI **15.5** years.

SAP Experience-

* Result driven Service Delivery Manager with robust background in SAP FICO, boasting 15 years of experience in Financial Accounting (GL, AP, AR, AA) and BCM module.
* Proven expertise in SAP implementation, rollouts and post implementation support projects encompassing Change Requests, Enhancements, Incident management, SLA management, issue analysis and solutions.
* Skilled in managing escalations, ensuring team performance and actively participation in project activities.
* Highly experienced in SAP Finance integration with other modules, Interfaces and IDOC processing.
* Adept at handling tools like ITSM, ServiceNow, Solman, HPALM.

Domain Experience-

* Worked with co-operative banks which includes retail banking like day to day customer service, cash management, Loan case verification and loan recoveries.

SAP Skills:

* SAP Professional with expertise in functional modules of Financial Accounting (FI, GL, AP, AR, AA), and BCM.
* Ability to actuate the To-Be into realized objects and Creation of Functional Specifications for developments, clarifying the finer points of the same to the technical team and deliver such objects till closure.
* Having the experience of working on integration of financial accounting with other modules like CO, MM, SD, AA.
* Having the experience of working on different interfaces and Idoc processing.
* Experienced in Creation and execution of test scripts for Unit/Integration/Regression testing.
* Have had the experience in Change Management with focus on delivery of changes in a traceable and systematic manner.
* Experienced in Documentation for creation of AODs, FD, Test Evidence documents.
* Team leading and transition experience leading to hands on understanding of Team Management, resource allocation, team competency building and performance monitoring.
* Experienced in taking Interviews of the candidates for technical skills and selection for hiring at best-suited position.
* Well versed with ticket handling tools like Solman, ITSM, HPQC, ServiceNow, Share points etc.
* Having the ability of Analysis, Build, Testing and Deployment of FICO functionality.

Certifications:

* SAP Certified Application Professional - **Financials in SAP S/4HANA for**

**SAP ERP Finance Experts (SAP S/4HANA 2021)**

* SAP Certified Application Associate – **S4 HANA Simple Finance On Premise Edition 1503 (Jan-2017).**
* Certified ITIL V3 Foundation from EXIN – (2012)

EXPERIENCE:

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| --- |
| Capgemini, Pune Mar. 2022- Till Date |
| Cognizant, Pune Feb. 2021- Mar. 2022 |
| IBM, Pune Feb 2015 – Jan.2021 |
| Accenture, Pune May 2010 - Feb 2015 |
| Growel Softech Ltd.Pune Aug. 2008 - Feb.2010 |
| Nirmal Urban Co-Op.Bank Ltd, Nagpur April. 2004 – July. 2008 |
| The Amravati Peoples Co-Op.Bank Ltd,Amravati March 2000 – April. 2003 |

Career History:

Capgemini Technology Services.

Designation: Manager

**Key Responsibilities:**

* Performing the role of SDM for SAP AMS project.
* Managed service delivery operations, ensuring high level of customer satisfaction and time resolution of issues.
* Collaborated with clients to define service requirements and deliver tailored solutions.
* Led a team of professionals, providing guidance, coaching and performance evaluation to drive team productivity and excellence.
* Monitored service performance metrics, analyzed data and process improvements to enhance service quality.
* Communicated effectively with cross-functional teams to align service delivery with business objectives.

Assignments:

**Project Capri Holdings Ltd.**

Platform S4 HANA 2019

Duration Mar, 2022 till Date

Client Capri Holdings(Fashion)

Role Manager

Key Deliverables:

* Performing the role of Service Delivery Manager.
* Managing the team and project related activities.
* Translate customer requirements into formal requirements and design documents, establish specific solutions, and leading the efforts including programming and testing that culminate in client acceptance of the results.
* Utilize in-depth knowledge of functional and Technical experience in SAP and other leading-edge products and technology in conjunction with industry and business skills to deliver solutions to customer.
* Establish Quality Procedure for the team and continuously monitor and audit to ensure team meets quality goals.
* Conducting internal team meeting for incident status updates.
* Responsible for delivering effective solution to the incidents raised by the users and maintaining the SLAs.
* Resolving the high and critical incidents affecting MEC.
* Responsible for performance evaluation and feedback for my N’s
* I am the part of interview panel.

Cognizant Technology Services.

Designation: Manager-Projects

**Key Responsibilities:**

* Performing the role of lead consultant for SAP FICO project
* Driving and attending the meetings with team and management for reporting.
* Team management and leadership along with mentoring new consultants joining the organization
* Providing SME support on SAP FICO Functionality
* Participate in organization initiatives.
* Being a interview panel, taking the interviews of the candidates for CTS hiring.

Assignments:

**Project 3M-Support**

Platform ECC 6.0

Duration Feb, 2021 till Mar. 2022

Client 3M (Manufacturing Industry)

Role Manager-Projects

Key Deliverables:

* Responsible for effective communication between the project team and the customer. Provide day to day direction to the project team and regular project status to the customer.
* Translate customer requirements into formal requirements and design documents, establish specific solutions, and leading the efforts including programming and testing that culminate in client acceptance of the results.
* Utilize in-depth knowledge of functional and Technical experience in SAP and other leading-edge products and technology in conjunction with industry and business skills to deliver solutions to customer.
* Establish Quality Procedure for the team and continuously monitor and audit to ensure team meets quality goals.
* Conducting internal team meeting for incident status updates.
* Responsible for delivering effective solution to the incidents raised by the users and maintaining the SLAs.
* Resolving the high and critical incidents affecting MEC.

IBM India Pvt. Ltd.

**Designation:** Package Solution Consultant (Team Lead)

**Key Responsibilities:**

* Performing the role of lead consultant for SAP FICO project
* Team management and leadership along with mentoring new consultants joining the organization
* Provide product and process training to the new consultants.
* Providing SME support on SAP FICO Functionality
* Participate in organization initiatives.
* Part of IBM technical interview panel

Assignments:

**Project 1 Panasonic-Support**

Platform ECC 6.0

Duration April, 2015 to September 2015

Client Panasonic NA & AP (Electronics Industry)

Role Package Solution Consultant (Team Lead)

Key Deliverables:

* As a Package Solution consultant responsible for Analysis, design, development, testing and implementation of customized SAP FICO solutions for new implementations and upgrades support.
* Responsible for leading a team in delivering solution to our customer.
* Deliver new and complex high quality solutions to clients in response to varying business requirements
* Worked as a Team Lead. Monitoring the work progress assigned to the team members and maintaining the tracker for progress of the work.
* Daily batch jobs and IDOCs monitoring. Participate in Functional Specifications and Configuration Design Document preparation.
* Worked on the incidents and CRs raised by client via Ticket Management within the defined SLA.
* Having the experience of working on ITMASS.

**Project 2 Medtronic AMS-Support**

Platform ECC 6.0, EHP8

Duration October, 2015 till Jan. 2021

Client Medtronic (Healthcare Industry)

Role Business Analyst

Key Deliverables:

* Functional offshore Lead for the End to End Development, Configuration and Testing Scenarios.
* Coordinating with stakeholders in to ensure smooth & timely delivery of changes.
* Preparing the MSCM documents (Maintenance Plan and Maintenance Report) required for MSCM process to deploy the configuration changes to the production system.
* Reviewing the Technical Specifications Document (TSD) prepared by the ABAP team based on the FSD document & performing unit testing to the Code Developed.
* Performing System Integration Testing (SIT) – including any retesting, documenting results as per the project methodology standards and defect resolution.
* Assisting with User Acceptance Testing (UAT) – including any retesting, documenting results as per the project methodology standards and defect resolution.
* Working on Solution Manager & transport System RevTrac. Managing the TRs for Go Live support.
* Responsible for effective communication between the project team and the customer. Provide day to day direction to the project team and regular project status to the customer.
* Translate customer requirements into formal requirements and design documents, establish specific solutions, and leading the efforts including programming and testing that culminate in client acceptance of the results.
* Utilize in-depth knowledge of functional and Technical experience in SAP and other leading-edge products and technology in conjunction with industry and business skills to deliver solutions to customer.
* Establish Quality Procedure for the team and continuously monitor and audit to ensure team meets quality goals.

**Accenture Services Pvt. Ltd. Pune.**

**Designation:** Software Engineering Team Lead.

**Key Responsibilities:**

* Gathered the Customer Requirements and documented them to define the system functional requirements.
* Performed GAP Analysis Conducted walkthrough and acted as a liaison between the business users, stakeholders and the team to perform the requirements, quality and risk analysis.
* Provide reports/Presentation, as needed to report progress and project completion goals.
* Interact regularly with Software Architect, Development lead, Database Designer and System Administrators to meet the deadlines of project milestones

Assignments:

Project 1 Addams-Implementation

Platform ECC 6.0

Duration March, 2014 – Feb. 2015

Client One of the bank in US Federal.

Role Team Lead

Key Deliverables:

* Worked as a Team Lead. Monitoring the work progress assigned to the team members and maintaining the tracker for progress of the work.
* Analyzing the business process and enhancing standard DBM template.
* Participate in Functional Specifications and Configuration Design Document preparation.
* Plan and coordinate end-to-end testing for SAP Enhancements/ Implementations /Functional Specifications
* Create Test plans for Unit Testing, Regression Testing and Integration Testing of FICO functionality.
* Coordinate with development team to realize the functional design.
* Plan and Co-ordinate Functional/Integration testing for the Solution provided in FS.
* Liaison with Technical team for Enhancements/Modifications as per Functional Specifications.
* Involved in General Ledger Accounting, Accounts Receivable, Accounts Payable and Asset Accounting Configurations.

Project 2 BHP Billiton (Off shore)-CDS, Support

Platform ECC 6.0

Duration May, 2010- March 2014

Client BHP Billiton – One of the largest groups in Mining Industry

Role Team Lead

Key Deliverables:

* Worked on Planning, Status reporting and Deployment support.
* Worked on Change Requests which includes the Analysis, Configuration, Testing and Deployment of various FICO functionalities like BCM, Automatic payment programing, Tax on Sales & Purchase, WHT, Cross company tax codes, Default account assignment of Cost center and profit center, etc.
* Automatic payment program configuration and end to end payment testing for various payment methods.
* Configuration of Electronic bank statement and bank statement upload testing.
* House bank configuration for various company codes and countries.
* Coordination with Broadridge for incoming & outgoing status messages.
* Setting up test data in quality system, carrying out Functional testing
* Resolving the client issues via Ticket Management within the defined SLA.
* Co-ordinate Meetings with the client and resolve issues if any reported.
* To ensure that proper documentation procedure is maintained for all the tickets resolved.
* Assisting with User Acceptance Testing (UAT) – including any retesting, documenting results as per the project methodology standards and defect resolution.
* Coordinated with stakeholders (Application Managers of client, L3 Consultants team management, Release Management Team) in to ensure smooth & timely delivery of changes.
  + Worked on Solution Manager & transport System.
* Lead PACR team & Reporting of 6 resources.
* Responsibilities included high-visible issue-management, event-management, change-management, proactive system monitoring, regression testing, and upgrades
* Performed pre and post PVT’s for client refresh.
* Worked on Solution Manager

Company Abhijeet Group, Nagpur

Project: Abhijeet Group in house support project.

Platform ECC 6.0

Duration March 2010-May 2010

Client Abhijeet Group-The Group is a well-diversified business entity with significant presence in the core sector areas of Power, Mining, Roads, Steel, Cement and Ferroalloys.

Role Executive IT

Key Deliverables:

* Identification of the problem.
* Providing the Solution of the tickets raised by the users.
* GL, Vendor, Asset master data creation.
* Tax code configuration.
* Automatic payment program configuration.
* Providing End user training.

Company Growel Softech Ltd. Pune

Project Siyarams Silk Mills Ltd support.

Platform ECC 6.0

Duration Aug. 2008- Feb. 2010

Client Siyarams Silk Mills Ltd.-Siyaram is involved in the manufacture of synthetic yarns and specialized fabrics like Polynosic and Tencel. Siyaram Silk operates through divisions like fabrics, yarn, garments, furnishings, and exports.

Role SAP FICO Consultant.

Key Deliverables:

* Customizing and configuration of various areas of IMG activities as and when any requirement arises for creation of new company codes.
* Master data configuration for GL, House Banks, Asset.
* Identification of the problem.
* Solution of the tickets sends by the users.
* Withholding tax configuration.
* Automatic Payment program configuration.
* Data upload through LSMW.
* Providing training to the end user.

FUNCTIONAL EXPERIENCE

7.5 years of experience from Banking Sector.

Nirmal Urban Co-op. Bank Ltd., Nagpur.

Role- Officer

Worked with Nirmal Urban Co-Op. Bank Ltd., Nagpur which is a well-known & leading bank in co-op. sector in Nagpur for 4.4 years.

The Amravati Peoples Co-op. Bank Ltd., Amravati.

Role- Clerk cum Cashier

Worked with The Amravati Peoples co-op. Bank Ltd., Amravati for 3.1 years.

Responsibility:

* Branch operation for customer service like opening & closing of various accounts, entry generation of deposits, withdrawals, making demand drafts, generating transfer entries.
* Inward/ Outward cheque clearing, ECS entries.
* Analyzing bank Reconciliation statements on monthly basis.
* Preparation of MIS (Management Information System) on daily basis.
* Maintenance of Cashbook, Cash remittance.
* Fixed Deposits transaction like opening new FD accounts, renewal of FDR, Loan against FDR.
* Assisting loan officer in checking loan application forms, loan documents, mortgage papers, verification of stock, spot inspection of mortgage property in housing loans & preparing inspection reports.
* Loan recovery, taking legal action against defaulter u/s 101 of co-op.Act., planning & strategizing recovery activities.
* Preparing monthly reports.

EDUCATION

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| --- |
| Bachelor Degree of Science Amravati University, Amravati (1992-1995) |
| Master Degree of Science Amravati University, Amravati (1996-1998) |

OTHER QUALIFICATION

* Having comprehensive knowledge of MS Office, Excel, web page designing.
* English Typing with speed 30 w.p.m.

PERSONAL PROFILE

* Father’s Name - Dr. Vidyadhar N. Patil
* Mother’s Name - Smt. Pratibha V. Patil
* Date of Birth - 16 April 1974
* Languages known - English, Hindi & Marathi
* Marital Status - Married

OTHER INTERESTS

* Listening to Music
* Sketching

The information given above is true & correct to best of knowledge.